

Maintenance Notice of Faster Payment System

To enhance our FPS service for customers, Nanyang Commercial Bank, Limited ("the Bank") will conduct FPS system maintenance during the period from 03:30a.m. to 06:00a.m. on 17 January 2024. (Hong Kong Time). During that period, FPS-related services including fund transfer and addressing registration will be affected. Customers are advised to make necessary arrangement in advance. We apologize for any inconvenience caused.

After system upgrade, the related services will resume normal as soon as possible while the Bank reserves the right to change the schedule without prior notice.

For enquiry, please contact our staff or call our Customer Service Hotline at (852) 2622 2633.

Nanyang Commercial Bank, Limited

11 Mar 2024

Notice on System Maintenance

Due to regular system maintenance, our Automated Teller Machines, Cash Deposit Machines, Cheque Deposit Machines, Internet Banking for Personal Customers, Internet Banking for Corporate Customers, Mobile Banking services will be temporarily suspended from 3:30am to 6:00am on 17 Mar 2024 (Sunday).

We advise customers to make necessary arrangement in advance and appreciate the kind understanding of customers.

For enquiries about Self-Service Channels or ATM Card, please call our ATM Card Customer Service Hotline at (852) 2616 6266. For other enquiries, please call our Customer Service Hotline at (852) 2622 2633.

Nanyang Commercial Bank, Limited

4 Mar 2024

Notice of System Maintenance

Nanyang Commercial Bank (NCB) will conduct system maintenance with JETCO network on 10 Mar 2024 (Sunday) and 17 Mar 2024 (Sunday) to enhance the quality of our services. During this period, the following services will be suspended. Details are as follows:

Services	Estimated suspension time
ATM Service via "JETCO, UnionPay" network (Applicable to NCB ATM Card)	10 Mar 2024 and 17 Mar 2024 03:00am to 06:00am
NCB Automated Teller Machines service via UnionPay, CIRRUS, FISC & JCB network	
NCB ATM JETCO Cardless Withdrawal Service	10 Mar 2024 03:00am to 06:00am
	17 Mar 2024 00:00am to 07:30am

We advise customers to make necessary arrangement in advance and appreciate the kind understanding of customers.

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Nanyang Commercial Bank, Limited

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