

November 2025

## **Maintenance Notice of Payment Connect System**

To enhance our Payment Connect service for customers, Nanyang Commercial Bank, Limited ("the Bank") will conduct Payment Connect system maintenance during the period from 00:00 a.m. to 06:00a.m. on 23 November 2025. (Hong Kong Time). During that period, Payment Connect -related services will be affected. Customers are advised to make necessary arrangement in advance. We apologize for any inconvenience caused.

After system upgrade, the related services will resume normal as soon as possible while the Bank reserves the right to change the schedule without prior notice.

For enquiry, please contact our staff or call our Customer Service Hotline at (852) 2616 6628.

**Nanyang Commercial Bank, Limited**