

21 October 2025

Notice on Closure of Securities Trading Counters at Branches

Dear Valued Customer,

Thank you for your continued support and trust to Nanyang Commercial Bank, Limited ("the Bank"). Due to adjustment for banking services, we would like to notify you that securities trading counters will no longer be available at our branches from 24 November 2025 onwards, but you can continue to trade securities through our electronic channels, including the mobile banking or internet banking to enjoy a more convenient and cost-effective trading experience. You may also call our manned investment trading hotline at (852) 2616 6618 where our staff will provide the necessary services and support. The transaction fees through electronic channels or the manned investment trading hotline will remain unchanged. For details, please visit our official website¹.

Should you have any inquiries on the above arrangement, you may visit any of our branches or call our customer service hotline at (852) 2616 6618 for enquiry, or visit our official website "Frequently Asked Questions on the "**Notice on closure of securities trading counters at branches**"² for information.

Thank you for your kind attention.

Sincerely,

Nanyang Commercial Bank, Limited

¹ https://www.ncb.com.hk/nanyang_bank/resource/sec_fee_eng.pdf

² https://www.ncb.com.hk/nanyang_bank/resource/notice_20251017_Q&A_eng.pdf