

18 February 2019

Notice of the Replacement of NCB ATM Card

In order to promote the group image, Nanyang Commercial Bank, Limited ("the Bank") will replace the ATM Cards issued on or before 29 May 2016 with a brand new one **for free**. Customers holding ATM Cards issued by the Bank after 30 May 2016 will not be affected.

With effect from 18 February 2019, affected ATM Card cardholders will receive the "Notice of the Replacement of New NCB ATM Card". The new ATM Card will be posted to cardholders with **no extra charge** from March to June 2019. The current ATM Personal Identification Number (PIN) will remain unchanged. The old ATM card will be invalidated 30 days after the new card issuance date, or once the new ATM Card is activated by using through ATM. Cardholders may cut the chip and the embossed card number of the old ATM card by half.

To ensure an easy switch, **all the card number, ATM PIN, bank account(s), and the purchase of HKJC vouchers (if applicable), will remain unchanged.** Only a new card face, and a renewed expiration date will be updated. **Registrants of PPS Services are not required to re-register for relevant bills.**

For enquiry, please call our ATM Card 24-hour Customer Service Hotline at (852) 2616 6266, or visit any of our branches. You can also visit our website at www.ncb.com.hk/atm for details on ATM Card Services.

Nanyang Commercial Bank, Limited