

28 November, 2022

Notice of Termination of Autopay/Payroll/ Payroll File Software and Submission of related electronic files to branches or designated locations

Please be advised that, effective from 3 January 2023, the Bank will cease to provide the following software:

- Autopay (PC) Input System,
- Payroll (PC) System and
- Payroll File Processing System.

Effective from 1 March 2023, the Bank will terminate the support of the above-mentioned software and will cease the electronic files submission service (i.e. in the form of CD/DVD or USB flash drive) for corporate clients of Autopay and Payroll Services to branches or designated locations. For submission of instructions for Autopay and Payroll transactions, please upload the related files via Corporate Banking Service Online (CBS Online) of the Bank.

For enquiries, please contact our staff or call our Customer Service Hotline at (852) 2622 2633.

Nanyang Commercial Bank, Limited