

25 November 2019

**Notice of ending support on Windows XP and TLS 1.0
in the Bank's Website**

Thank you for browsing the website (www.ncb.com.hk) of Nanyang Commercial Bank ("the Bank").

To provide quality service to customers, the Bank will conduct system upgrade in 29 December 2019. Upon completion of system upgrade, customers using Windows XP or TLS 1.0 protocol supported browsers will no longer be able to browse the Bank's website. Please check the Windows system and browser version immediately.

Steps to check the version of Windows system:

Please select "Start" → "Control Panel" → "Performance and Maintenance" → "System"

Browsers that do not support TLS 1.0 protocol:

- Microsoft Internet Explorer (7 or below version)
- Mozilla Firefox (7 or below version)
- Apple Safari (6 or below version)
- Google Chrome (21 or below version)
- Apple iOS Safari (4 or below version)
- Android OS Browser (4.0.4 or below version)

As some browser versions are not supporting TLS 1.1 protocol by default, customer may require to change the browser settings manually. For details of changing the browser settings and upgrading Windows system, please refer to the supplier's website.



For enquiry, please call our customer service hotline at (852) 2622 2633.

Nanyang Commercial Bank, Limited